

SOUTH NORWOOD COUNTRY PARK CONTACTS LIST CHEAT SHEET

Please note that the visitor centre is currently closed and the park is without a warden.

REPORTING SITE SPECIFIC PROBLEMS

Please download the Love Clean Streets App to report common park issues:

[1] Set the location [2] Take a photo [3] Pick the category and provide any detail [4] Submit the report
Your report will automatically get sent to the related team at Croydon Council to deal with.

Fly Tipping in the park	Report via the Love Clean Streets App under the category: Park Issues >> Fly tip in parks
Overflowing bins in the park	Report via the Love Clean Streets App under the category: Park Issues >> Overflowing litter bins in parks
Playground Problems (including broken equipment)	Report via the Love Clean Streets App under the category: Park Issues >> Playgrounds in parks
Fallen/dangerous trees in the park	Report via the Love Clean Streets App under the category: Trees and Woodlands >> Dangerous tree / fallen tree or branches
Croydon Council Parks Team	020 8726 6900 Email: parks@croydon.gov.uk

REPORTING CRIMINAL / SAFETY ISSUES

Police	101 (Non Emergency) 999 (Emergency)
Fire / Ambulance	999 Nearest A&E: Croydon University Hospital (CR7 7YE)
Wildlife Crime	020 7230 8898 Email: wildlife@met.police.uk

REPORTING INJURED WILDLIFE

Injured WILDFOWL (Ducks/Geese/Swans)	019 3224 0790 (The Swan Sanctuary)
For dead waterfowl (or birds of Prey, or 5 or more birds) here is the DEFRA helpline (in case of avian flu):	034 5933 5577 (DEFRA Helpline)
Injured FOXES	018 9273 1565 (The Fox Project 9AM-9PM)
Dead animals in the park	Report via the Love Clean Streets App under the category: Park Issues >> Dead animals in parks
Advice on what to do if you find an injured bird/animal	www.helpwildlife.co.uk

DOGS

Dog Warden Service (including lost dogs)	020 8726 6000 (weekdays 8AM-4PM, weekends/bank holidays 9AM-5PM) Email: doginfo@croydon.gov.uk
Dangerous Dogs	101 or in the case of an emergency call 999
Animal Cruelty	030 0123 4999 (RSPCA) www.rspca.org.uk/utilities/contactus/reportcruelty/crueltychecklist

GET INVOLVED / VOLUNTEER

Friends of South Norwood Country Park	Email: friendsofsnpc@gmail.com www.friendsofsnpc.org.uk www.facebook.com/groups/friendsofsnpc
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Friends of South Norwood Country Park contacts list cheat sheet v1.0 Updated 1 February 2022